

V O L V O

Premium preventative service for today and tomorrow

Volvo Blue Contract



Preventative maintenance is the key to a more profitable business — helping you stay competitive and live up to promises made to your customers. With Volvo Blue service contract, your fleet can enjoy greater uptime, efficiency, and plannability thanks to this premium, tailored service plan and real-time monitoring.

Optimize your truck — and your business

The Volvo Blue service contract offers best-in-class routine maintenance for your truck, undertaken at scheduled intervals that best suit your business. Now, with regular preventative care, you can minimize unscheduled vehicle downtime by getting ahead of issues before they arise.

All our technicians are certified, use Genuine Volvo or Authorized Parts and have access to all specialized equipment, diagnostic tools and the database systems required. They perform and follow the Genuine Volvo Service process operations needed to ensure uptime and functionality.

For you, this saves time and effort. You also get better cost control — and a lower total cost of ownership, thanks to your truck running more efficiently and with fewer unplanned standstills.

Improved plannability and uptime with Adaptive Maintenance

How you use your truck over time matters. That's why the Volvo Blue service contract includes Adaptive Maintenance, standard. We utilize connected vehicle data from your truck to set the appropriate service schedule based on actual operating conditions. Adaptive Maintenance aligns other service events to prevent additional stops, reducing downtime.

Your Volvo Blue service contract also includes Remote Diagnostics as well as Remote Programming for software and parameter updates without dealer visits.

Fleet Manager: A new resource at your dealer

As part of your Volvo Blue service contract, you'll have access to a Fleet Manager at your dealership. It's a new role providing concierge-level service. The Fleet Manager is your point of contact and can preplan workshop visits. They'll proactively schedule service visits for a time that is convenient for your operation, ensuring that every visit is as smooth and efficient as possible. Your Fleet Manager manages all campaigns, recalls and software updates proactively so you can focus on your core business.

Features and benefits:

- **A proactive, extensive service plan tailored to your needs and schedule**
- **Dedicated Fleet Manager and single point of contact**
- **Remote Diagnostics and Remote Programming included throughout the contract duration**
- **Genuine Volvo or Authorized Parts and Service—no compromise on quality**
- **Improved uptime through planned, efficient workshop visits and premium truck condition**
- **Fixed monthly fee—improved cost control and reduced administration**
- **Ensures a well-maintained truck—better residual value**
- **Reduced risk for unplanned downtime and expensive repairs**
- **Volvo Action Service 24/7**
- **Peace of mind ownership**

Volvo Trucks. Driving Progress.

Volvo Blue Contract

Planned preventative maintenance and Volvo Action Service 24/7

Uptime Services

The following services are included to maximize your truck's uptime and performance:

- Volvo Action Services 24/7
- Remote Diagnostics
- Remote Programming

Adaptive maintenance

The following items are used or monitored as part of our adaptive maintenance program:

- Fuel consumption
- Transport cycle
- Gross combination weight
- Topography

Preventative maintenance

The following operations are performed per the service schedule (based on age/mileage):

- Engine oil and filter, replace
- Engine fuel filters, replace
- Engine oil drain analysis
- Engine air filter, replace at max restriction
- Air drier coalescing cartridge, replace
- Filter, water separator, replace
- Fuel filter, replace
- Overhead valve set, adjust
- Filter for fuel tank ventilation, replace
- DPF - Particulate filter, clean
- DEF - pump and tank filler neck filter, replace
- Coolant, replace
- Coolant filter, replace
- Fan and accessory drive belts and tensioners, replace
- Power steering fluid and filter, replace
- Alternator replacement, fix as fail
- Chassis lubrication

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Preventative maintenance

The following inspection and lube items are included at every main service:

In the cab

- 1 Check clearance in clutch mechanical function
- 2 Check transmission pneumatic and mechanical control system
- 3 Function check of headlamps and external lamps
- 4 Check rear view mirrors and reflectors
- 5 Function check of wipers and washers
- 6 Check differential locks
- 7 Check gear shift and clutch pedal
- 8 Check parking brake
- 9 Check air pressure regulator disconnection and connection pressure
- 10 Check for any diagnostic trouble codes displayed on dash
- 11 Check after start for leaks

Lubrication, oil and fluid level check

- 12 Perform cab lubrication
- 13 Check engine oil level
- 14 Check oil level in transmission
- 15 Check oil level in PTO, power takeoff
- 16 Check oil level in transfer case
- 17 Check oil level in front drive axle
- 18 Check oil level in rear drive axle
- 19 Check oil level in power steering
- 20 Check oil level in hubs for oil lubricated wheel bearings
- 21 Check fluid level in clutch fluid reservoir
- 22 Check coolant freeze protection and coolant level
- 23 Fill windshield wiper and headlamp wiper reservoirs

Engine compartment

- 24 Check air intake and air deflector
- 25 Check alternator mounting
- 26 Check electrical connections and cables for alternator, start motor, and intake air heater (AIH)
- 27 Check drive belts
- 28 Check engine mounting
- 29 Check radiator mounting
- 30 Check radiator fan, bearing clearance, bolt unions, fan cover, and fan ring with rubber seal
- 31 Check intercooler, hoses, pipes, and air flow
- 32 Check radiator, hoses, pipes, and air flow
- 33 Check charge air cooler (CAC), hoses, and air flow
- 34 Check fuel lines on engine
- 35 Check A/C compressor mounting
- 36 Check compresses air line and hoses
- 37 Check power steering pump, oil lines, and steering gear
- 38 Check clutch hydraulic and pneumatic control system
- 39 Check air filter replacement date (ventilation system)

External checks

- 40 Check cab attachment, hydraulic system, locking devices, and cab tilt
- 41 Drain water from fuel/water separator for the fuel system and change filter
- 42 Check exhaust for leakage
- 43 Check batteries—load test, leakage, attachment, clean, and protect (when necessary)
Connections and battery box holddowns
- 44 Check fuel tank
- 45 Check front shock absorbers, springs, and U-bolts
- 46 Check front wheel bearings
- 47 Check front wheels
- 48 Check steering linkage
- 49 Check steering knuckle bearing
- 50 Check air pressure and tire wear

Checks beneath vehicle

- 51 Check front and rear axle mounting
- 52 Check bearing play for pinion and input shaft to rear drive axles
- 53 Check ventilation for transmission, transfer case, and power takeoff
- 54 Check mounting of transmission, transfer case, and PTO including lines
- 55 Check transmission oil cooler mounting
- 56 Check retarder mounting and lines
- 57 Check drive shaft universal joints, sliding joints, and support bearings
- 58 Check clutch adjustment
- 59 Check lift axle
- 60 Check rear drive axle ventilation, rear springs, and U-bolts and rear shock absorbers
- 61 Check seals for speedometer sensor
- 62 Check rear wheels
- 63 Check load sensing valve
- 64 Check air bellow, level sensors, and level valves for air suspension
- 65 Check chassis frame and crossmembers
- 66 Check air dryer
- 67 Check brake circuit for leaks
- 68 Check brake linings and wheel seals for leaks
- 69 Check brake cylinders, levers, and forks
- 70 Check brake disc and brake calipers
- 71 Check stroke length on slack adjusters, brake levers, and brake drums
- 72 Check brake chambers and mounting brackets
- 73 Check central lubrication system
- 74 Perform chassis lubrication

Possible contract options:

- Annual DOT Inspection
- Additional chassis lube between intervals